



Bogen Communications, Inc.
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Subject: Nyquist Set-up Wizard Patch (filename: setup-controller.tar.gz)

Affected Products: Nyquist C4000 ver. 1.0.0.1144

Dealer Action: Update Nyquist Controller Set-up Wizard with the “setup-controller” patch

This patch needs to be applied for both Nyquist System Controllers and customer-supplied servers for proper operation of the Nyquist Network Wizard after initial Nyquist activation or installation. The setup-controller patch file is available on the bogenedu.com website at <http://www.bogen-ip.com/c4000-resources/>

Bogen recommends performing the update from the System Parameter/System Update page. After downloading the file and saving to the desktop, choose the file from the open window and click **Start Update**. A window will open up alerting you that the update is in process. Do not close this window or move away from this page. Wait until the update is complete, and this page will close automatically.

Please refer to the “System Update” section of the *Nyquist System Administrator Manual* for detailed software upgrade implementation information.

If you have any questions related to this Service Bulletin or need help implementing the software patch, please contact Bogen’s Technical Support team at 1 (800) 999-2809.

Sincerely,

Manny Sierra
Manager, Technical Support